





Delivering Pension Administration and Communication with Customer-Centricity, Courage, and Collaboration

**Role** Senior UX/UI Design

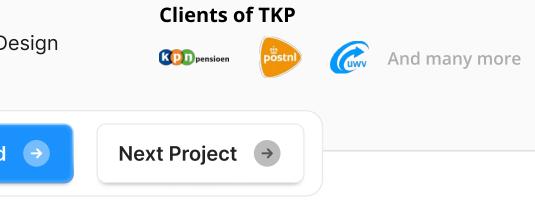


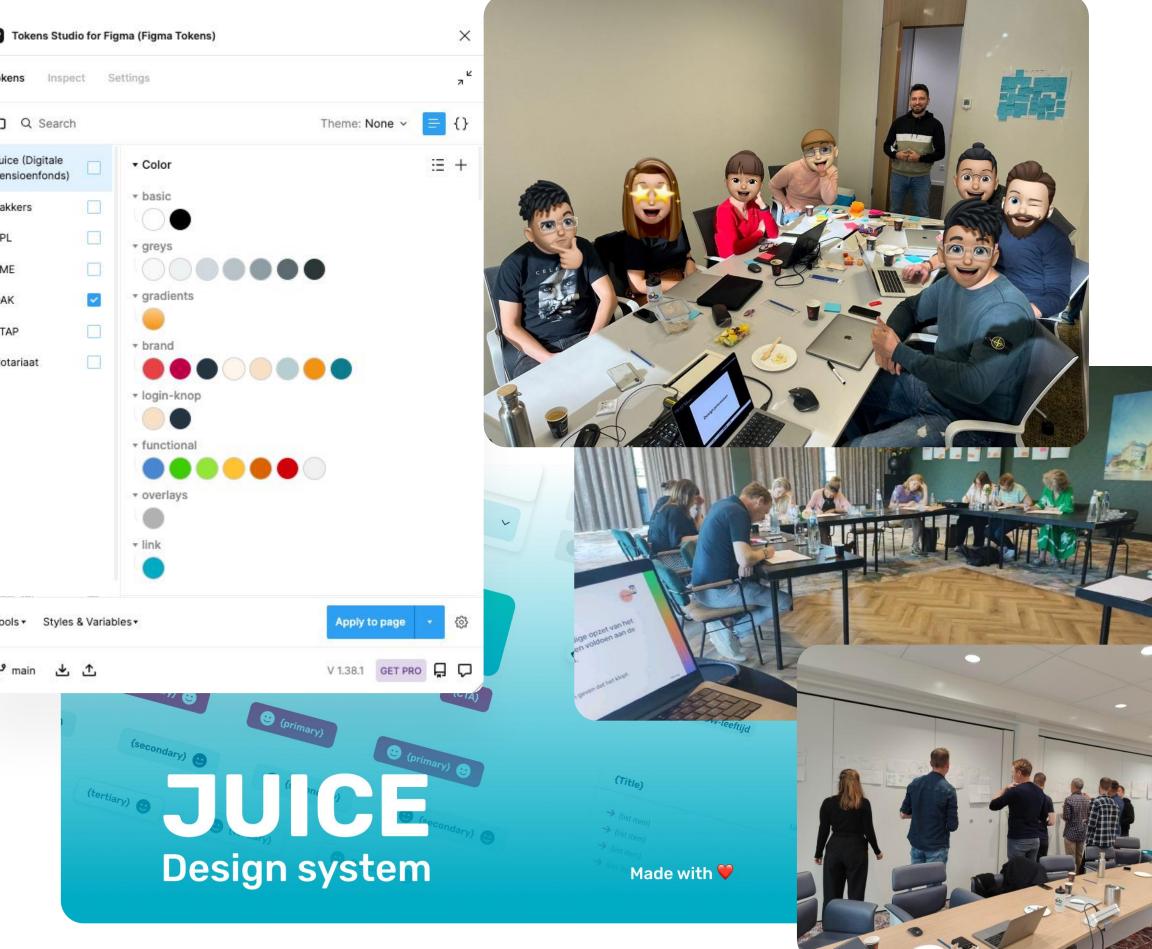
## **Client brief**

<ul> <li>How can we manage multiple brands in our Design System without losing control?</li> </ul>	
<ul> <li>How can we create more awareness of UX within our teams?</li> </ul>	Tok
<ul> <li>How can we educate Junior Designers to become skillfull in a short time?</li> </ul>	CD
<ul> <li>How can we keep our existing clients satisfied with our platform?</li> </ul>	Jui Per
Responsibilities	Ba BP
<ul> <li>Lead of junior UX designers</li> </ul>	PM
<ul> <li>Design System (library) creation within Figma</li> </ul>	OA ST.
<ul> <li>Multi-Brand Design Token setup &amp; management with developers via GitHub</li> </ul>	No
<ul> <li>Organizing workshops with clients (KPN, PostNL etc.) &amp; stakeholders</li> </ul>	
<ul> <li>Awareness of UX/UI activities throughout the whole company</li> </ul>	
<ul> <li>Up-Scaling UX Maturity</li> </ul>	
<ul> <li>Creation of innovative solutions for choosen personas</li> </ul>	
Work method	
<ul> <li>Agile/scrum - development team</li> </ul>	То
Design thinking	f
Design Sprints	

## Results

- Creation of Design Library and Token co-creation with intern developers
- Innovative/easy to use Design library within Figma from scratch
- Major upgrade on the UX maturity within the company
- Multiple intern and extern workshops to gain quality insights
- Satisfied Junior Designers who are able to maintain Designs and organize workshops





Used tools

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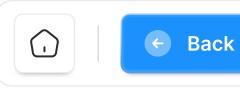


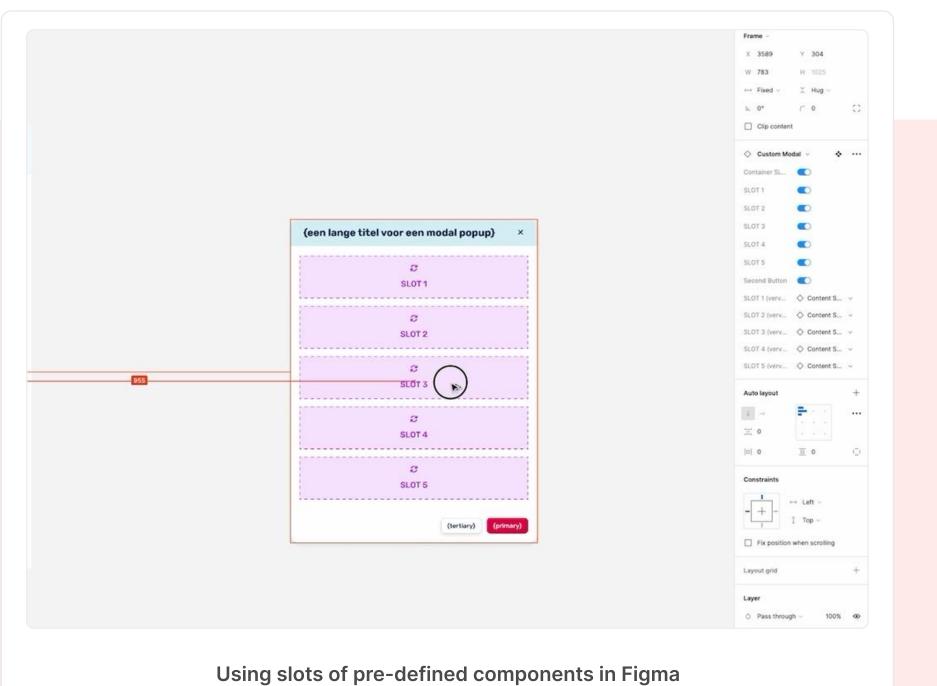


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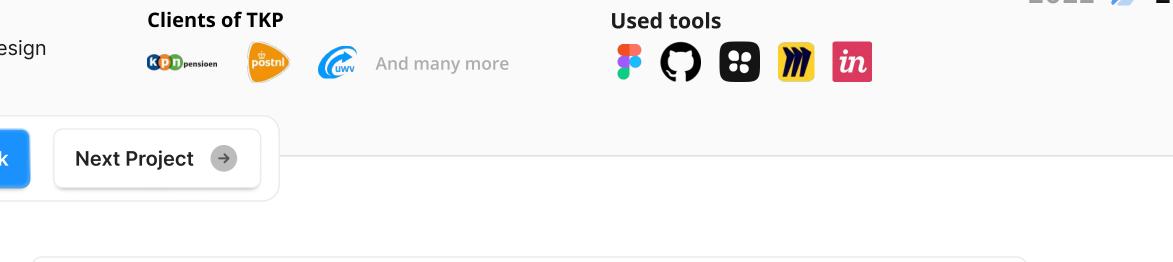
3.500.000+ Active Users







2022 🔀 2024



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brand     orgen     o	<ul> <li>Douw werkgevers</li> <li>Pensioenopbouw</li> <li>Wat krijgen uw partner en kinderen als u overlijdt?</li> </ul>	
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### Switching Themes by using token sets

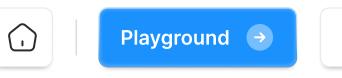
These are shared with Developers to secure 100% consistent designs





eMagiz is a powerful low-code iPaaS where users can make connections between applications and systems.

Role Lead UX/UI Design



## **Client brief**

- How can we reduce the amount of spent time creating flows in the Flow Designer?
- How can we improve difficult coding format (like EDI) understandable for users for them to use in eMagiz?
- How can we make the users feel the capture phase is an important step
- And many more

# Responsibilities

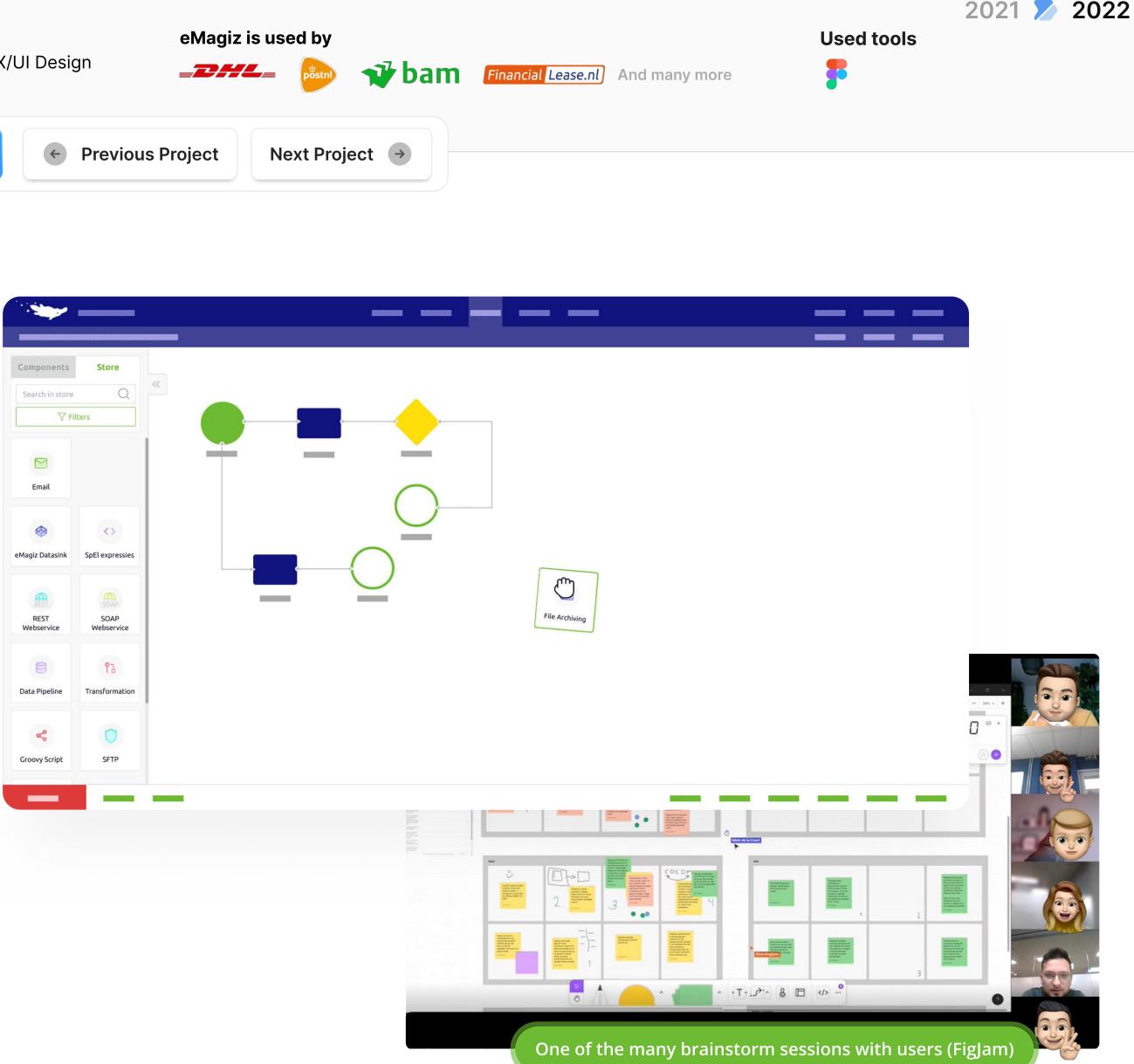
- Awareness of UX/UI activities within my own team
- Awareness of UX/UI activities throughout the whole company
- Brainstorming idea's with stakeholders / PO
- Stakeholder management + involvement in the UX/UI process
- From scratch on Design System creation with Figma
- Organizing workshops/brainstorm sessions with users/stakeholders
- Presenting research, ideas and results
- Test sessions with end-users
- Design hand-off with developers

# Work method

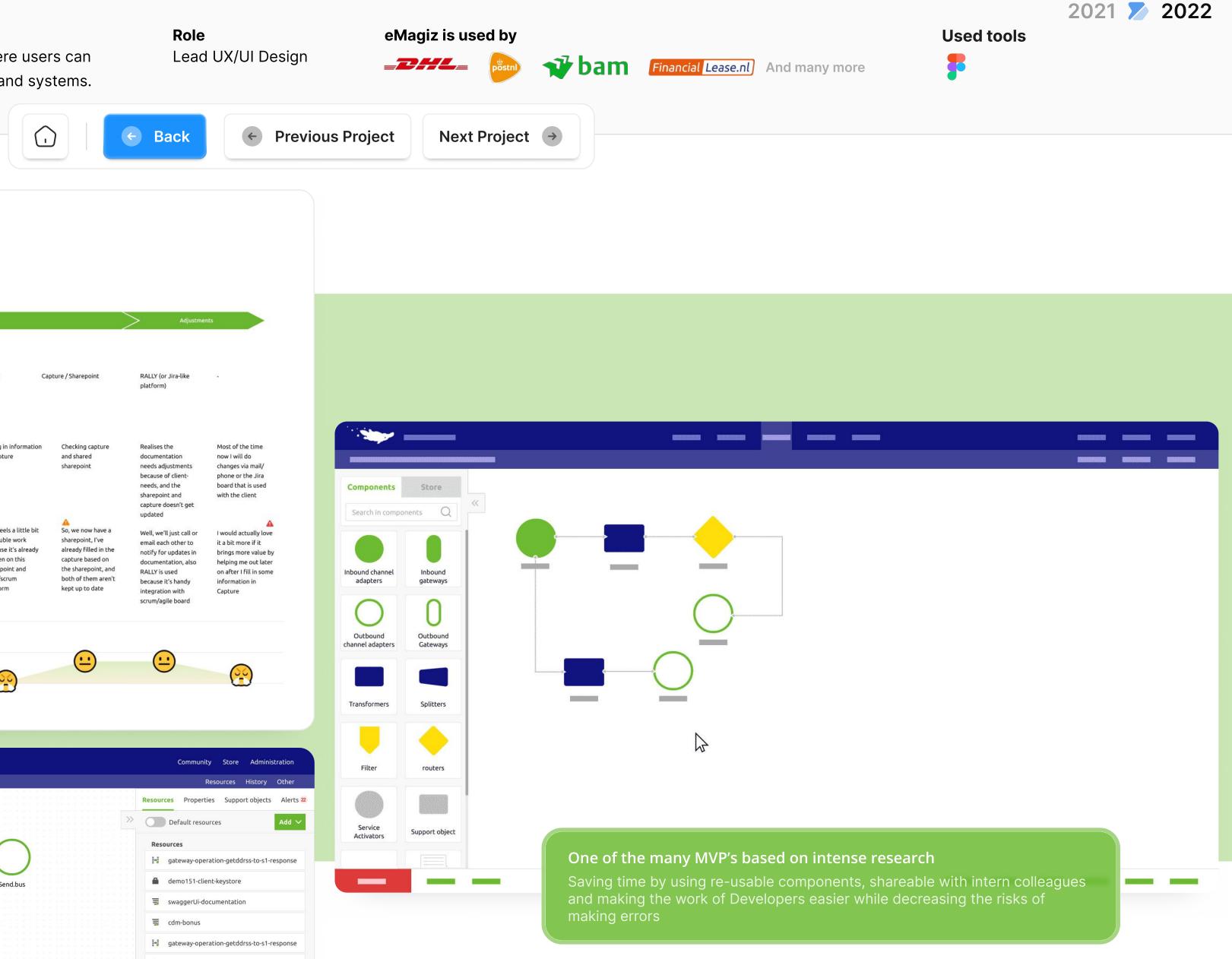
- Agile/scrum development team
- Design thinking

## Results

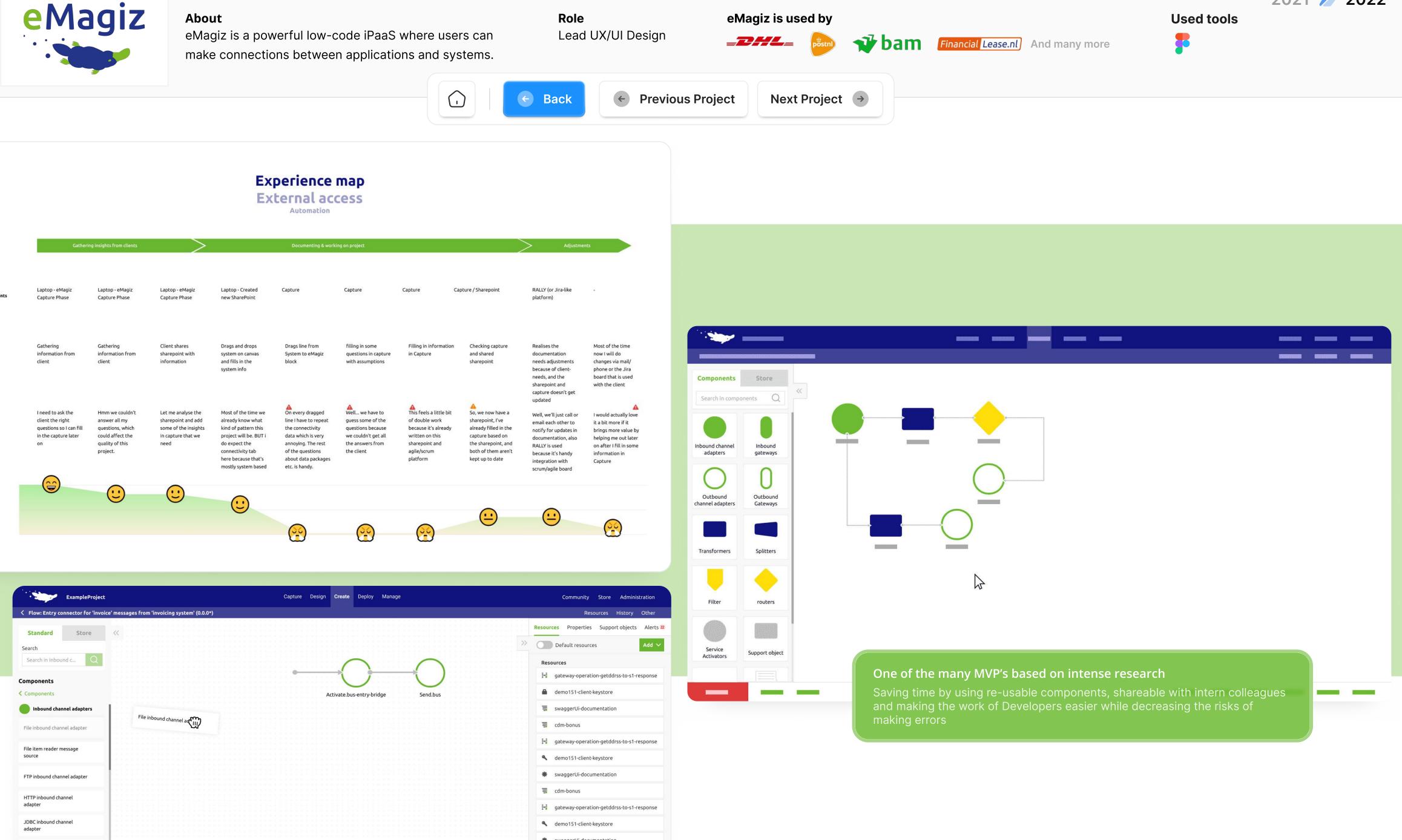
- Searching Easy to use Design system/library with scalable components
- ✓ Major upgrade on the UX maturity within the company
- **V** UX first approach
- ✓ Major usability improvements





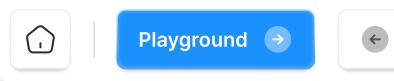


Phases	Gatherin	ng insights from clients	>		Documenting & worki	ng on project			Adjustme	nts
Touchpoints	Laptop - eMagiz Capture Phase	Laptop - eMagiz Capture Phase	Laptop - eMagiz Capture Phase	Laptop - Created new SharePoint	Capture	Capture	Capture Cap	oture / Sharepoint	RALLY (or Jira-like platform)	
Doing	Gathering information from client	Gathering information from client	Client shares sharepoint with information	Drags and drops system on canvas and fills in the system info	Drags line from System to eMagiz block	filling in some questions in capture with assumptions	Filling in information in Capture	Checking capture and shared sharepoint	Realises the documentation needs adjustments because of client- needs, and the sharepoint and capture doesn't get updated	Most of the time now I will do changes via mail/ phone or the Jira board that is used with the client
Thinking	I need to ask the client the right questions so I can fill in the capture later on	Hmm we couldn't answer all my questions, which could affect the quality of this project.	Let me analyse the sharepoint and add some of the insights in capture that we need	Most of the time we already know what kind of pattern this project will be. BUT i do expect the connectivity tab here because that's mostly system based	On every dragged line I have to repeat the connectivity data which is very annoying. The rest of the questions about data packages etc. is handy.	Well we have to guess some of the questions because we couldn't get all the answers from the client	This feels a little bit of double work because it's already written on this sharepoint and agile/scrum platform	So, we now have a sharepoint, I've already filled in the capture based on the sharepoint, and both of them aren't kept up to date	Well, we'll just call or email each other to notify for updates in documentation, also RALLY is used because it's handy integration with scrum/agile board	I would actually low it a bit more if it brings more value b helping me out late on after I fill in som information in Capture
eeling		<u>.</u>			<u></u>	<u></u>		<u></u>	<u></u>	<u></u>





About Data Tracking by using groundbreaking data enrichment techniques. It's next-level ad optimization to scale your business.



## **Client brief**

- How can we create a dashboard that is easy to understand and usable for new users?
- How can we create easy-to-implement flow for pixel integrations?
- How can we create an easy-to-implement Shopify integration?

# **Responsibilities**

- Design System creation from scratch
- Problem-Solving mindset with stakeholders
- Pixel-Perfect designs and handoff to developers
- Common-ground with developers to create solutions within the company it's boundaries
- Creative Designs for Landingpage + visuals/animations

# Work method

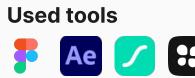
- Agile/scrum development team
- Design thinking

## Results

- Searching Easy to use Design system/library with scalable components
- V UX first approach
- V Dashboard MVP ready
- $\checkmark$  500+ users in the first month of release
- Satisfied users

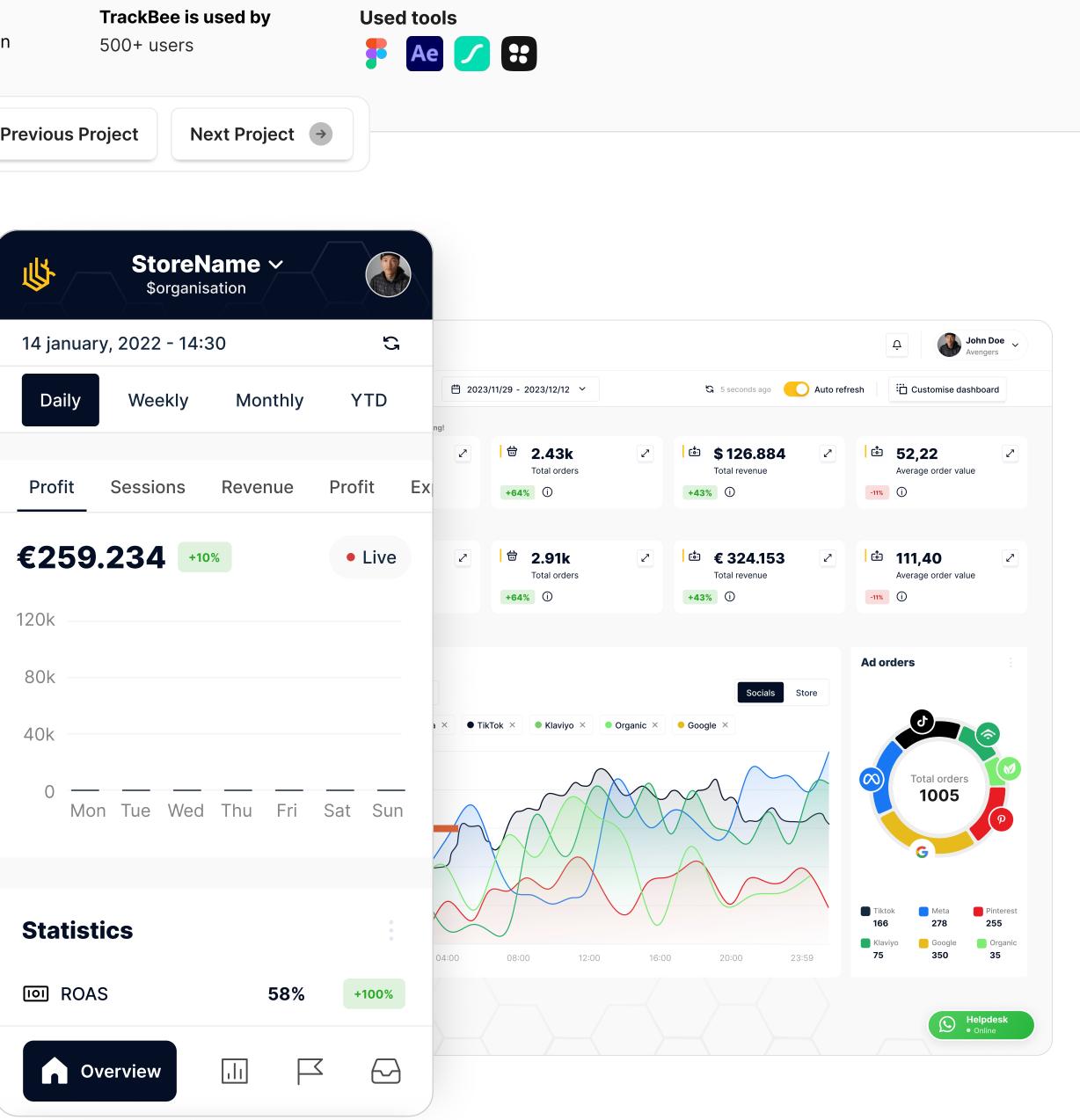
2022 🗾 2023

500+ users

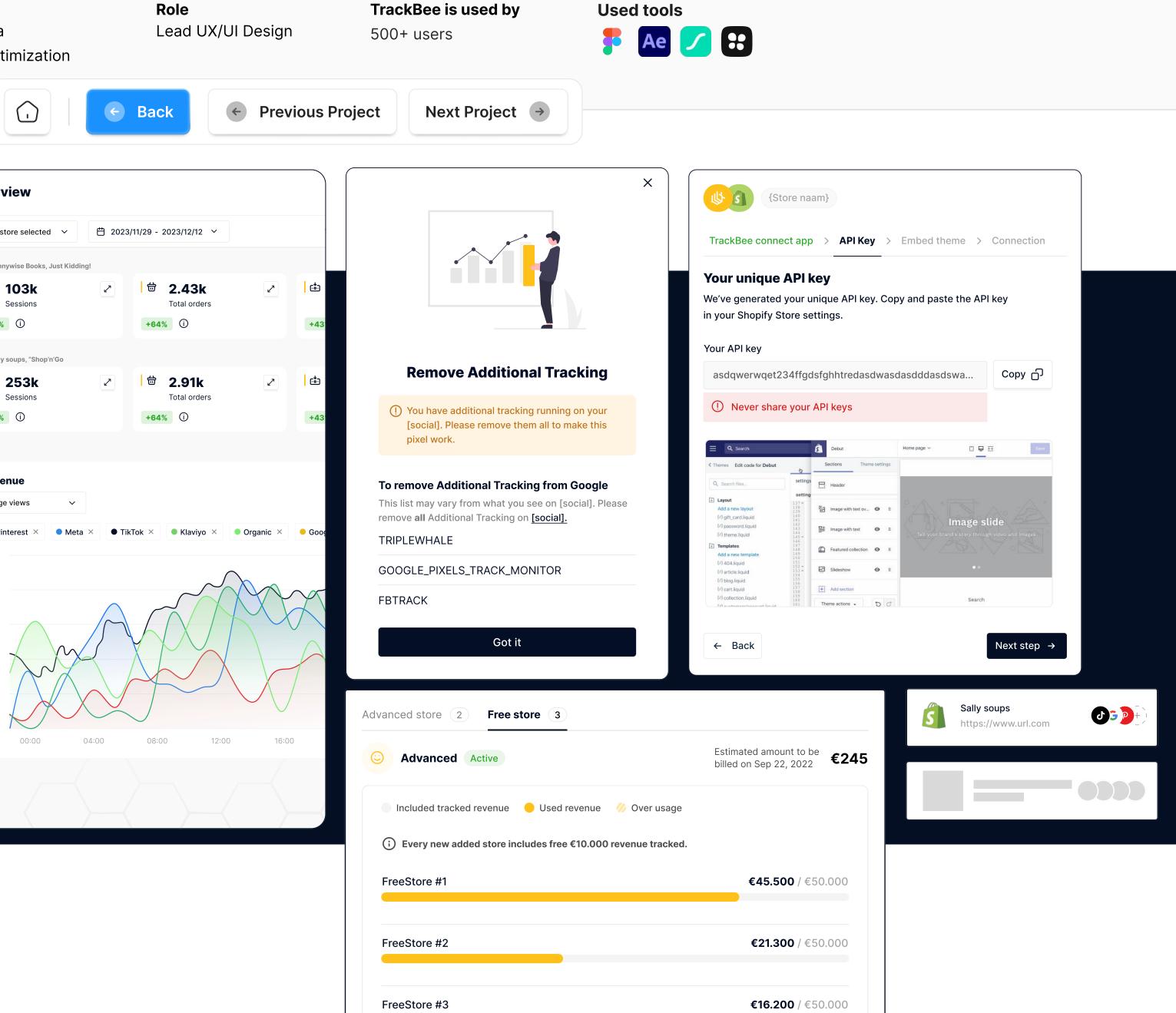


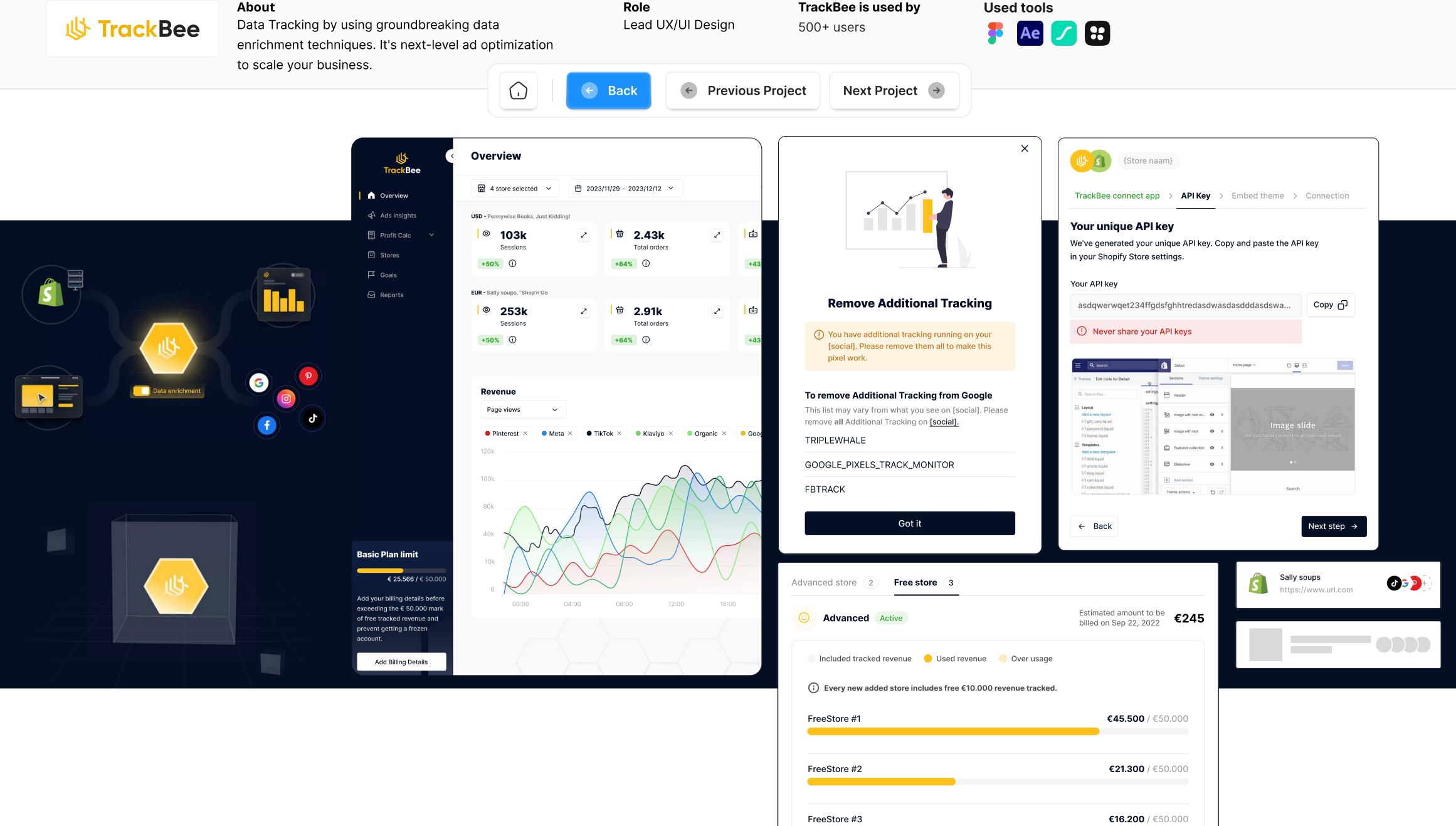
**Previous Project** 





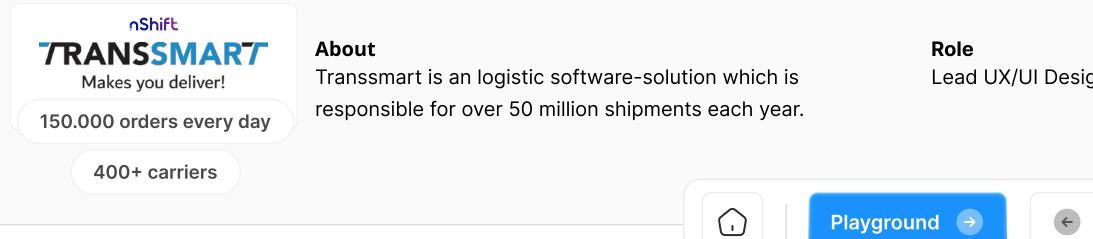






2022 🗾 2023





## Role

Lead UX/UI Design

### **Client brief**

• A complete re-design of the old out dated platform, improve UX and make it innovative to use for warehouse workers

# Responsibilities

- Creation & managing Design system
- Managing communication with developers & stakeholders
- Stakeholder reviews
- Seamless development handovers
- Brainstorm sessions
- Directing information structure
- Interactive pixel-perfect prototypes

# Work method

- Agile/scrum
- Design thinking

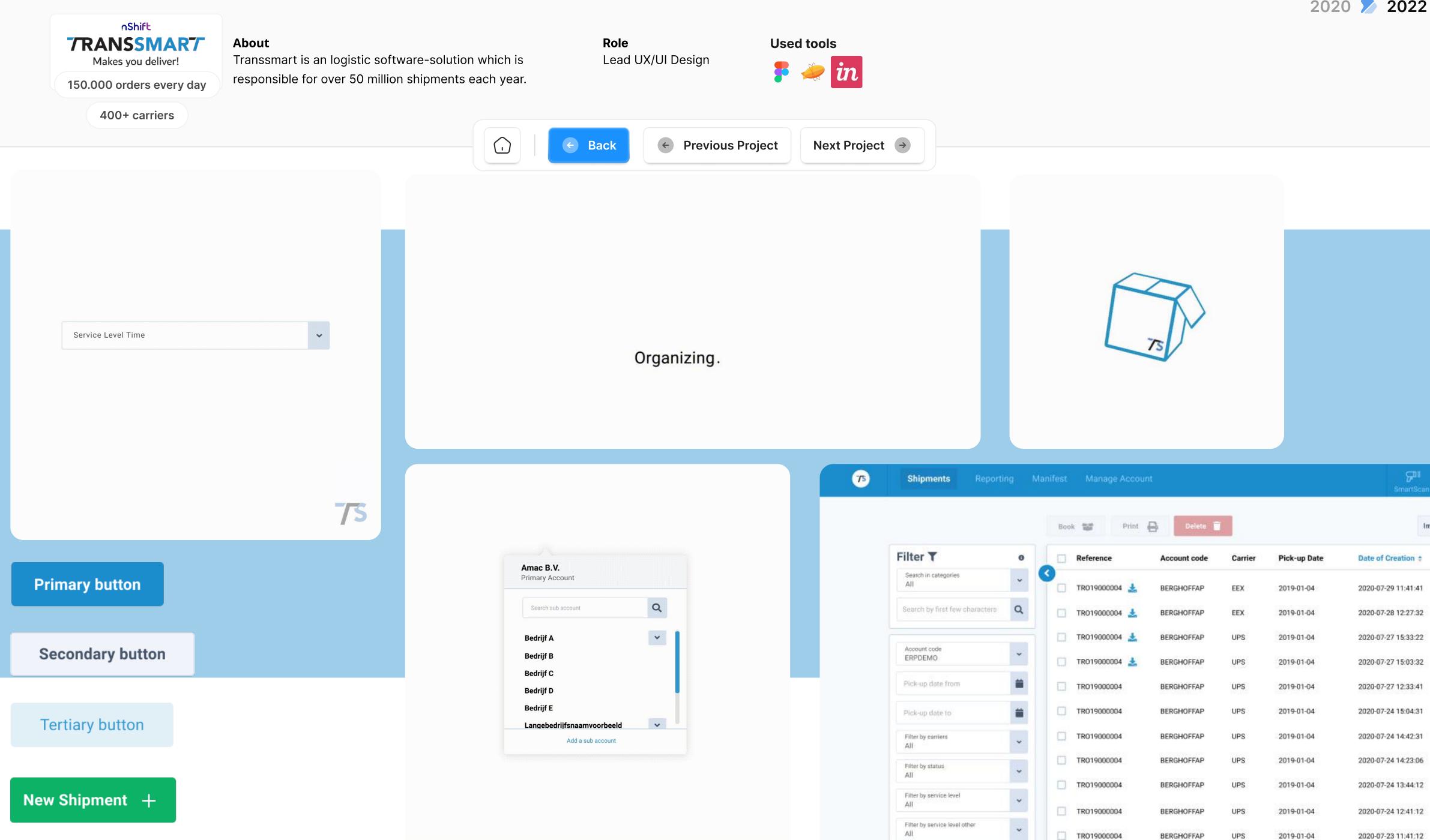
## Results

- Improved usability
- Satisfied users (validation by tests)
- Complete consistent designs based on design system
- Setup of a structural communication system between me, PO and developers

2020 📂	2022
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2020 🗡 2022

5<sup>01</sup> SmartScan Impo



While working at TriMM, I had an oppurtunity to have a project with Grolsch. Grolsch had a request to come up with an idea to make a (outdoor)cafe visit more pleasant for visitors.



Playground

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**←** 

# Role

UX/UI Design

## Problem

The problem was that the people who visit (outdoor) cafes are not recognized fast enough by the workers to make a order or to pay their visit. This leads to frustrations and bad reviews on cafe owners which affects their business.

# Responsibilities

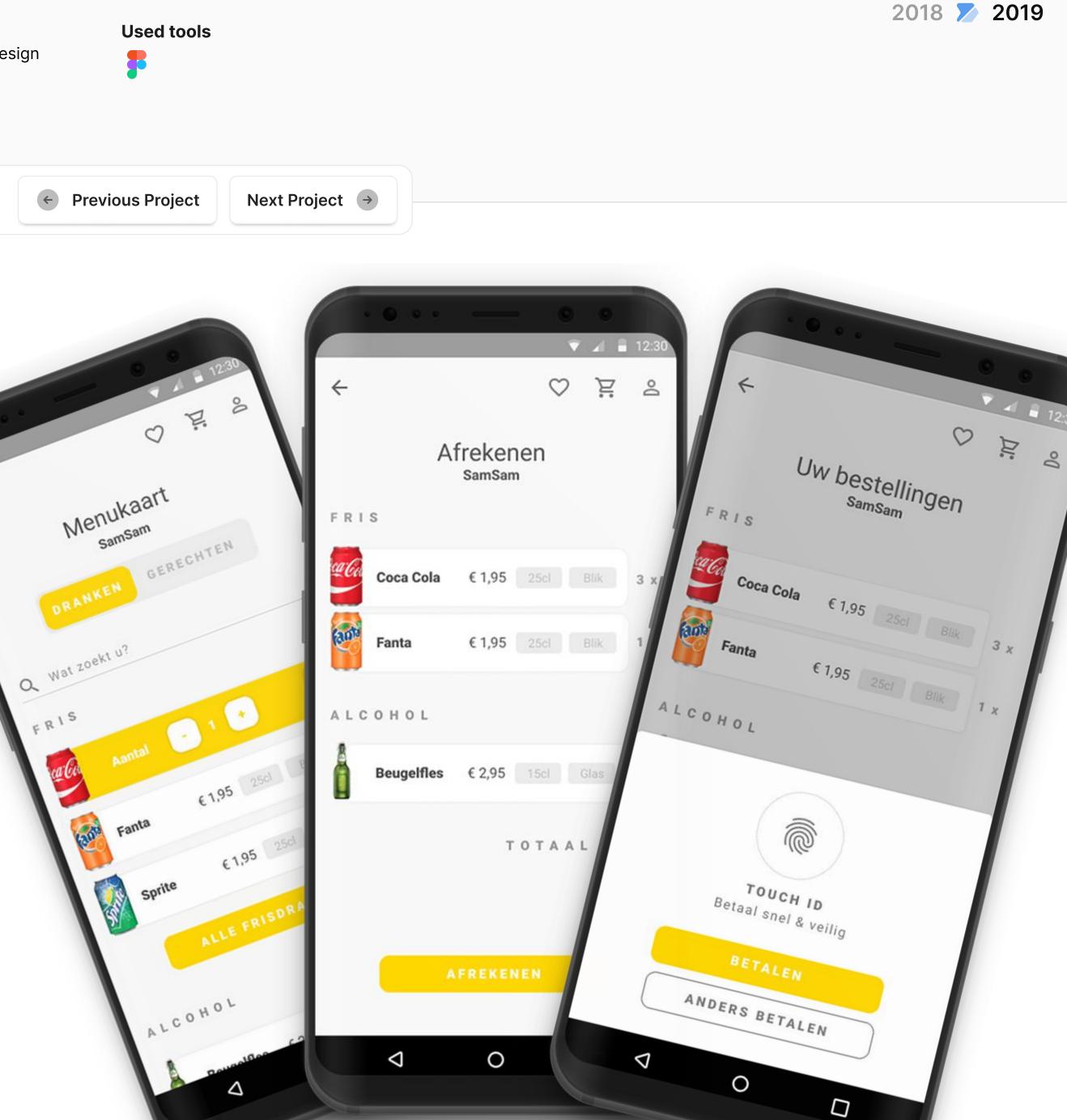
- Planning & managing Design thinking phases
- User research & workshops (brainstorming & ideation)
- Stakeholder management
- 3 way iterating process
- Delivering high-fidelity prototype

# Work method

- Agile/scrum
- Design thinking

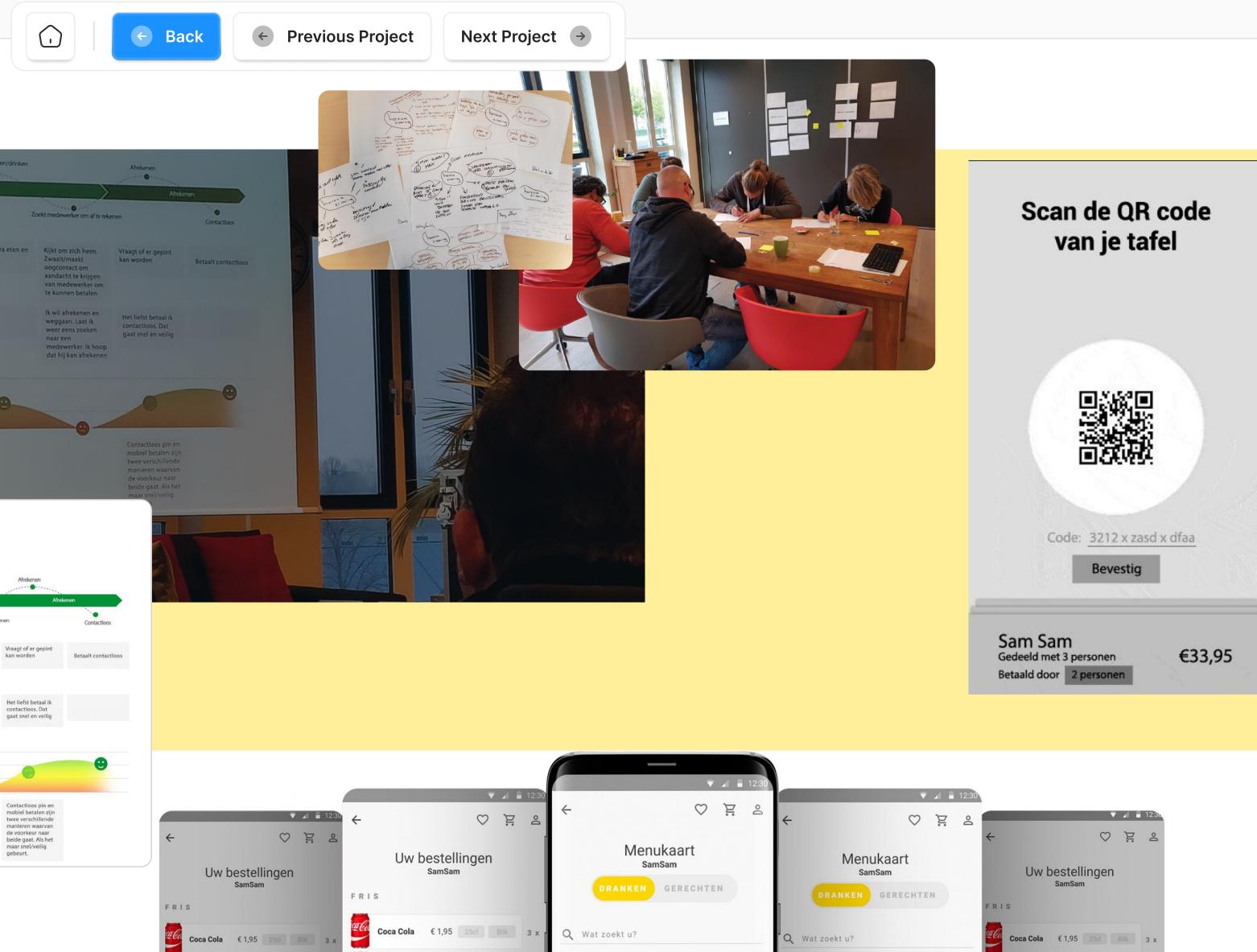
# Results

- Easy to use web-app concept usable for many devices
- Satisfied users
- Insights about user behaviour on terraces
- Innovative in-app use for different age categories

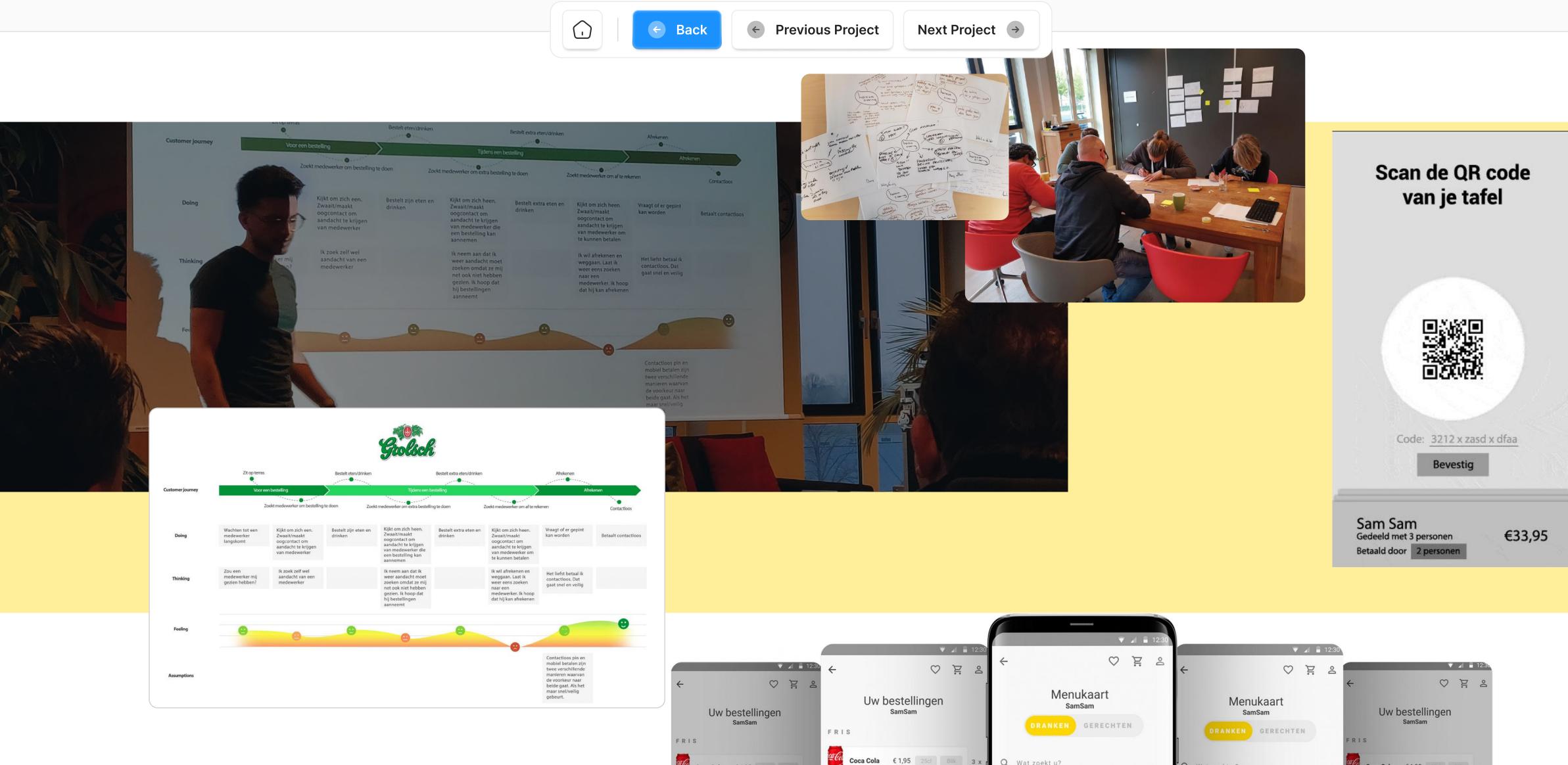




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RIS



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Used tools







Nedap Security is a hassle-free and easy-to-manage access control for professional organisations. 25% of European top brands are using Nedap. **Role** UX/UI Design



# Role

UX/UI Design

# **Client brief**

 How can we organize thousands of files that our partners use to install our AEOS security system and keep them on track of the sell/install progress?

# Responsibilities

- Planning & managing Design thinking phases
- User research & workshops (brainstorming & ideation)
- Validating findings with stakeholders
- Testing prototypes with users

# Work method

- Agile/scrum
- Design thinking

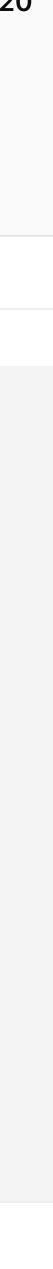
# Results

- Satisfied (international) users
- Innovative way of suggesting files on the right time based on a progress meter

2020 📂 2020



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	Nottingham University Accepted your offer! Keep them s	satisfied	Updated files Some of your files are not up to date. Minimize misunderstandings by keeping the files updated.
		Add Project	A New Solution Sheet has been added We've just added a Solution sheets about Education. It might be helpful for you!
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	2 out of 6 files are outdated Invexs 170 Specification Sheet	Download new version	We are having maintenance planned on the website
	2 out of 6 files are outdated Invexs 170 Specification Sheet 3 reasons to migrate Acces Control	Download new version Download new version	We are having maintenance planned on the website





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2020 📂 2020



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	Channel Partner Account Settings		All Documents Downloads Notification
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	2 out of 6 files are outdated Invexs 170 Specification Sheet	Download new version	We are having maintenance planned on the website
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